

2026 Vendor Shortlist · Ecommerce and Retail

Ecommerce and retail: performance testing shortlist

A peak rehearsal is a bounded purchase with a date attached, so a published price and a proven concurrency number matter more than breadth. QASource publishes 50,000+ users with zero launch incidents, PFLB and ScienceSoft publish prices, a1qa publishes a sustained-load outcome.

The gate this sector adds. Model browse, search, cart, checkout, inventory and payment as separate workloads, not one journey.

The shortlist

Company	Performance Testing Is	Security Attestation	Delivery Locations	Third-Party Reviews	Price Signal
PFLB Delaware, since 2008	The whole company, since 2008	SOC 2 Type II	US, UK, Iceland	Clutch 5.0 · 6 reviews	Quote, and SME packages from \$2,199
QASource Pleasanton CA	One line in a QA portfolio	ISO 9001, ISO 27001	Pleasanton CA HQ; four delivery centres, US and India	Clutch 4.8 · 17 reviews	Quote only
ScienceSoft	One line in an IT portfolio	ISO 9001, 27001, 27701, 13485	US, EU and GCC; clients in 70+ countries	Clutch 4.8 · 42 reviews	Published: \$5,000 for one test
a1qa	One line in a QA portfolio	Not found on their site	15+ hubs: US, UK, EU, Georgia, Central Asia, Latin America, India	Clutch 4.8 · 19 reviews	Quote only

How these five gates were applied

1. **US market access.** A US entity, a US office or explicit delivery to US customers.
2. **An active practice.** A current load or performance testing service, not a line item on a capabilities page.
3. **Inspectable proof.** A named case, a named client or a quantified outcome published on their own site.
4. **Engineering depth.** Evidence of workload modelling, telemetry and diagnosis, not just traffic generation.
5. **A usable commercial signal.** A published price, or a scope specific enough to put into an RFP.

Ask all of them the same six things

1. **A comparable case.** Similar protocols, similar architecture, a production load shape close to yours.
2. **The named team.** Lead engineer, allocation, and experience with your kind of system.
3. **Test prerequisites.** Environment, test data, access and observability they need from you before day one.
4. **The acceptance model.** Workload profile, thresholds, error budgets and pass/fail logic, in writing.
5. **The delivery boundary.** Reports, diagnosis, remediation support, and the terms for a retest.
6. **Security controls.** Data handling, compliance evidence, and every subcontractor who touches the system.

Sources

- **PFLB** — pflb.us/cases/massive-bank-systems-performance-testing/
- **QASource** — www.qasource.com/load-and-performance-testing-services
- **ScienceSoft** — www.scnsoft.com/software-testing/pricing
- **a1qa** — www.a1qa.com/portfolio/a1qa-tunes-performance-of-a-mobile-game-for-a-global-provider/

Disclosure. PFLB publishes this shortlist and appears on it. Nobody paid for placement and no affiliate arrangement exists with any company named. Every figure above was opened on the company's own site on 26 August 2026; anything we could not confirm there was left out rather than repeated. Rows are alphabetical within the shortlist, not ranked. Full method and the interactive comparison of all 11 companies: <https://pflb.us/blog/best-performance-testing-companies/>